

LIMITED ENGLISH PROFICIENCY SERVICE

The Detroit Department of Transportation (DDOT) provides language assistance for persons with limited English proficiency (LEP) who seek access to DDOT programs and services. A LEP person is one who does not speak English as their primary language and/or has limited ability to read, speak, write, or understand English.

For assistance with LEP services, please contact DDOT Customer Service at (313) 933-1300.

El Departamento de Transportación de Detroit (DDOT) proporciona la ayuda de intérprete para las personas que no hablan inglés reconocido como (LEP) que desean asistencia en participar en los programas y los servicios que ofrece DDOT. Una persona clasificada como LEP es una persona que no habla inglés como su primer idioma, tiene limitada la capacidad de leer, de hablar, de escribir, o de entender inglés.

Para la ayuda con servicios del LEP, por favor hable al departamento de ayuda para el cliente de DDOT al numero (313) 933-1300.

تقوم دائرة مواصلات ديترويت (DDOT) بتوفير المساعدة باللغة العربية لذوي المعرفة المحدودة باللغة الإنكليزية، ممن يرغبون في الاستفادة من البرامج والخدمات التي تقدمها دائرة مواصلات ديترويت. ذوو المعرفة المحدودة باللغة الإنكليزية هم الأشخاص الذين لا يتكلمون الإنكليزية كلغة أساسية، ومعرفتهم محدودة بقراءة ونطق وكتابة، أو فهم الإنكليزية.

للحصول على خدمات الترجمة، رجاہ الإتصال بمكتب خدمات الزبائن التابع لدائرة مواصلات ديترويت على الرقم (313) 933-1300



Purchase DDOT Passes Online!

You can purchase DDOT passes from the convenience of your home, office, or school.



Visit www.RideDetroitTransit.com for details.

The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer-focused, safe and secure.



1301 E. Warren Ave.
Detroit, MI 48207

General Information

(313) 933-1300 or (888) DDOT-BUS (336-8287)

Detroit Metrolift

ADA Paratransit Service
(313) 933-1300

TDD/TTY Hearing-Impaired Schedule Information

(313) 834-3434

After-Hours and Weekends Emergency Lift Service Assistance

6PM - 6AM

(313) 935-LIFT (935-5438)

Voice Relay Service: (800) 649-3777

The Detroit Department of Transportation (DDOT) ensures the right of all to participate in programs and services we provide. All DDOT passengers will be treated equally and will not be excluded from participation in, denied the benefits of, or subjected to discrimination under any federally-funded program or activity on the grounds of RACE, COLOR, or NATIONAL ORIGIN, as protected by Title VI of the Civil Right Act of 1964.

Any person who believes he/she has experienced discrimination MAY FILE A COMPLAINT WITHIN ONE HUNDRED-EIGHTY (180) DAYS following the date of the alleged discriminatory action. The complaint should include a description of the alleged action, the complainant's name, address, and telephone number.

Send Title VI Civil Rights complaints to: Detroit Department of Transportation, ADA Office, 1301 E. Warren Ave, Detroit, MI 48207 or call the Customer Service Center at (313) 933-1300 or (888) DDOT-BUS

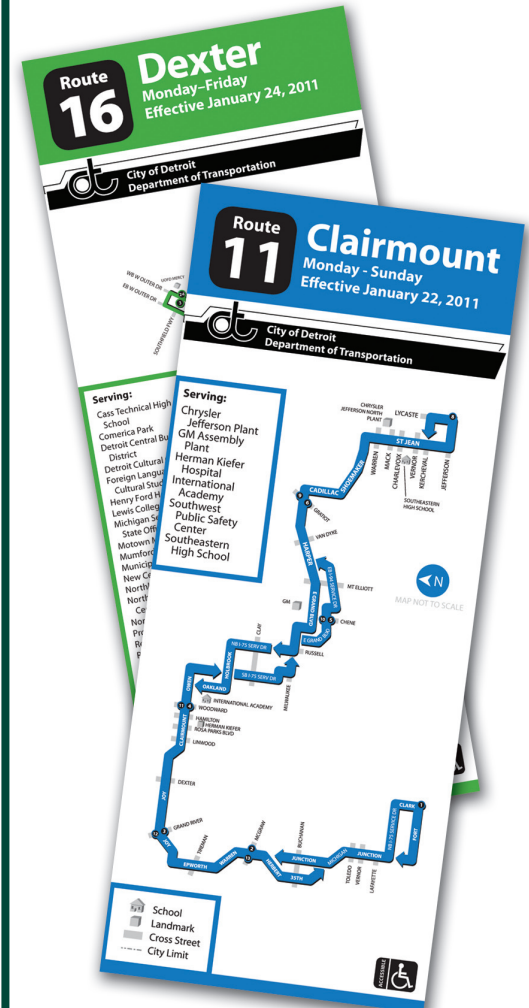
Schedules and other printed materials are provided in multiple language formats upon request.



www.RideDetroitTransit.com

January 22, 2011

SERVICE CHANGES



www.RideDetroitTransit.com

SERVICE CHANGES

EFFECTIVE : WEEKEND January 22, 2011 • WEEKDAY January 24, 2011

Current schedules contain a September 2010 date, with the exception of the following routes: 11-Clairmount, 16-Dexter (M-F), 16 Dexter (S-S) 18-Fenkell (M-F), 18-Fenkell (S-S), 23-Hamilton, 53-Woodward (M-F), 53-Woodward (Sat), 53-Woodward (Sun), 31-Mack, and 37-Michigan (S-S). Schedules for the routes indicated are dated January 2011.

Service Adjustments

WEEKDAY

Route 11 Clairmount

Travel time for eastbound trips decreased by approximately three (3) minutes and travel time for westbound trips decreased by approximately five (5) minutes. Also, wait time between buses decreased from 50 to 46 minutes all day.

Route 16 Dexter

Northbound travel time increased by two (2) minutes.

Route 18 Fenkell

Northbound travel time increased by two (2) minutes.

Route 23 Hamilton

Travel time for northbound trips increased by two (2) minutes. Also, the wait time between buses increased from 22 minutes to 23 minutes all day.

Route 53 Woodward

Northbound trips increased by two (2) minutes.

SATURDAY

Route 11 Clairmount

Travel time for eastbound trips decreased by approximately three (3) minutes and travel time for westbound trips decreased by approximately four (4). Also, wait time between buses increased from 45 to 46 minutes all day.

Route 16 Dexter

Northbound travel time increased by two (2) minutes.

Route 18 Fenkell

Northbound travel time increased by two (2) minutes.

Route 23 Hamilton

Travel time for southbound trips increased by approximately four (4) minutes and travel time for northbound trips increased by approximately three (3) minutes.

Route 31 Mack

Travel time for eastbound trips after 8:00 p.m. increased by approximately four (4) minutes.

Route 37 Michigan

Travel time for eastbound trips decreased by approximately three (3) minutes. Also, wait time between coaches increased from 40 minutes to 45 minutes all day.

Route 53 Woodward

Northbound trips increased by two (2) minutes.

SUNDAY

Route 11 Clairmount

Travel time for westbound trips decreased by approximately five (5) minutes. Also, wait time between buses increased from 45 to 46 minutes all day.

Route 16 Dexter

Northbound travel time increased by two (2) minutes.

Route 18 Fenkell

Northbound travel time increased by two (2) minutes.

Route 31 Mack

Travel time for eastbound trips decreased by approximately five (5) minutes and travel time for west bound trips decreased by approximately four (4) minutes.

Route 37 Michigan

Travel time for eastbound trips decreased by approximately three (3) minutes and travel time for westbound trips decreased by approximately two (2) minutes. Also, wait time between buses increased from 30 minutes to 45 minutes after 2:30 p.m.

Route 53 Woodward

Northbound trips increased by two (2) minutes.